



HealthandCare

ONE RECORD FOR BETTER HEALTH AND CARE



The confidential digital shared care record for people living in Staffordshire and Stoke-on-Trent



City of

Stoke-on-Trent

Launching Early 2020



What is One Health and Care?

One Health and Care is a confidential digital shared care record for people living in Staffordshire and Stoke-on-Trent. One Health and Care brings data together from the different organisations involved in your health and social care. It allows doctors, nurses and other registered health and social care professionals directly involved in your care to view relevant information in order to provide you with better, safer care.

Who will see your records and why?

When you visit any of the organisations listed below, or use services provided by them, staff directly involved in your care will have access to the important information from your health and social care record.

- Staffordshire and Stoke-on-Trent GP Practices
- University Hospitals of North Midlands NHS Trust
- University Hospitals of Derby and Burton NHS Foundation Trust
- Midlands Partnership NHS Foundation Trust
- North Staffordshire Combined Healthcare NHS Trust
- Staffordshire County Council (Social Care)
- Stoke-on-Trent City Council (Social Care)
- Continuing Healthcare Services
- West Midlands Ambulance Service



What information will they see?

The information that the staff directly involved in your care will be able to see includes:

- Your name, date of birth, sex, address, telephone number, NHS number
- The name of your GP Practice and GP
- Medications, allergies, ongoing and historic conditions, immunisations and diagnoses
- Test results, hospital referrals, admissions, discharges and clinics attended
- Social and mental health information and care plans



This will help us provide you with better and safer care. Your information will be held securely and only shared with staff members in the partnership organisations who are directly involved in your care and support. All staff are bound by professional confidentiality.

Sensitive information such as attendance at sexual health clinics, fertility treatment records, and records relating to gender reassignment will not be included.

How will this help you?

Having your information available to all staff that are directly involved in your care will help us to provide you with better care by ensuring that we have access to the most up-to-date information about you.

You won't have to keep repeating your health and social care history to individuals involved in your care and support. The results of common tests (for example blood tests) will be available to everyone involved in your care, reducing the need to repeat them.

This will help improve decision making to give you safer, more consistent care whether you are in hospital, at a GP Practice or any other place where you receive care.



How to opt out

If you are happy for your information to be shared as part of the One Health and Care digital shared care record then you do not need to do anything as we will do it all for you.

If however you would like to opt out then there are two ways to do this:

- Contact the Patient Advice and Liaison Service (PALS) on Freephone: 0800 030 4563
Email: onehealthandcare@nhs.net
- Contact your GP Practice and ask to opt out of the local digital shared care record One Health and Care

If you do opt out, you can change your mind and opt back in at any time, by contacting PALS/your GP Practice and asking that your data is included.

If you opted out of the national Summary Care Record previously then you will be automatically opted out of One Health and Care and do not need to contact PALS/your GP unless you wish to opt back in.

If you choose to opt out, your information will not be available via One Health and Care however it will continue to be shared by care organisations by phone, email and on paper where required as part of your direct care.

Please consider carefully before opting out as it could mean that vital information about you is not immediately available when you require health or social care support.

Further Information

For more information about the One Health and Care digital shared care record and how it will benefit you:



Website: www.onehealthandcare.net



Email: onehealthandcare@nhs.net



Call: 0800 030 4563

If you require a different version of this leaflet please contact us on the details provided.

All care professionals with access to health and care information work under strict codes of conduct meaning they must respect privacy and keep your information safe. Failure to do so is a serious offence. Your data viewed within One Health and Care is subject to Data Protection Act 2018/General Data Protection Regulation 2016.

